

STATE OF DELAWARE EXECUTIVE DEPARTMENT OFFICE OF MANAGEMENT AND BUDGET

October 1, 2012

TO:	ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER FIRE COMPANIES AND POLITICAL SUBDIVISIONS
FROM:	ANNETTE OPALCZYNSKI PURCHASING SERVICES COORDINATOR 302-255-9295
SUBJECT:	AWARD NOTICE EFFECTIVE DECEMBER 4, 2012 CONTRACT NO. GSS12575-PERSONAL_CARE PERSONAL CARE PRODUCTS

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KEY CONTRACT INFORMATION

1. MANDATORY USE CONTRACT:

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REF: Title 29, Chapter 6911(d) <u>Delaware Code</u>. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, school districts, and the Legislative Branch are specifically exempted from the requirements of this subchapter. In addition, the Delaware Transit Corporation is exempt from the entire procurement chapter. Pursuant to 29 Del. C. §6904 (I) and (n) respectively, the Department of Elections and the Board of Pension Trustees have certain exemptions from the procurement chapter which may or may not apply to this contract.

2. CONTRACT PERIOD:

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Each contractor's contract shall be valid for a one (1) year period from October 1, 2012 through September 30, 2013. Each contract may be renewed for two (2) additional one (1) year periods through negotiation between the contractor and Government Support Services. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

3. VENDORS:

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All State Distributors	Tri-State Surgical Supply &	Advanced Educational Products
190 Crystal Run Road	Equipment Ltd.	2495 Main Street, Suite 230
Middletown, NY 10941	409 Hoyt Street	Buffalo, NY 14214
Contact: Andrew Pskowski	Brooklyn, NY 11231	Contact: Renee Larcom
custserv@allstatedistributors.com	Contact: Abe Amsel	orders@aepbooks.com
Phone: (845) 692-7130	bids@tristatesurgical.com	Phone: (800) 311-1522
Fax: (845) 692-7150	Phone (800) 899-8741 Ext. 480	Fax: (716) 446-5642
FSF #: 0000003270	Fax#: (888) 671-9323	FSF#: 0000004171
(Contract Vendor 01)	FSF#:0000002139	(Contract Vendor 03)
	(Contract Vendor 02)	
Phoenix Trading Company	Interline Brands	Drugstore Products Inc.
Dba Amercare Products	Dba AmSan Mid-Atlantic	P.O. Box 110849
17661 128 th Place NE	80 Twinbrige Drive	Naples, FL 34108
Woodinville, WA 98702	Pennsauken, NJ 08110	Contact: Gary Robbins
Contact: Julie Siegel	Contact: Bob Banks	robbins22@gmail.com
Julie@amercareproducts.net	bids@amsan.com	Phone: (732) 749-9221
Phone: (800) 556-6322	Phone: (856) 317-9500 or	Fax: (732) 377-8695
Fax: (800) 525-4042	609-226-0617	FSF: 0000138661
FSF#: 0000035044	Fax: (856) 317-9802	
(Contract Vendor 04)	FSF #: 0000013340	(Contract Vendor 06)
	(Contract Vendor05)	

Vendors continued next page:

Bob Barker Company	Morris Siegel / Service Solutions	
134 N. Main Street	4131 Amos Avenue	Care Supplies
Fuquay Varina, NC 27526	Baltimore, MD 21215	67 Ascension Street
Contact: Kevin Fields	Contact: Stanley Friedman	Passaic, NJ 07055
kevinfields@bobbarker.com	stanfriedmanmsw@comcast.net	Contact: Christina Albino
Phone: (800) 334-9880	Phone: (410) 764-1074	christina@caresup.com
Fax: (800) 322-7537	Fax: (410) 764-1989	Phone: 212-616-6000 Ext. 102
FSF#: 0000032003	FSF#: 0000030361	Fax:800-385-7436
(Contract Vendor 07)	(Contract Vendor 08)	FSF: 0000138660
		(Contract Vendor 09)
Steris	Wholesale Janitor Supply	American Amenities Inc.
5960 Heisley Road	26 Germay Drive	17280 Woodinville-Redmond Rd.
Mentor, OH 44060	Wilmington, DE 19804	NE
Contact: Julie Dengate	Contact: Dominick Ferrari	Ste 804
Julie Dengate@steris.com	sales@wholesalejanitor.com	Woodinville, WA 98072
(underscore between names)	Phone: (302) 655-5722	Contact: Larry Kong
Phone: (800)-548-4873	Fax: (302) 655-5724	larry@aai-info.com
Fax: (440) 639-4550	FSF#: 0000025403	Phone: (425) 489-1899
FSF#: 0000021714	(Contract Vendor 11)	Fax: (425) 487-2939
(Contract Vendor 10)		FSF: 0000035057
		(Contract Vendor 12)
Total Beauty Supplies Inc.	The Burmax Company	
2703-E Philadelphia Pike	28 Barretts Ave.	
Claymont, DE 19703	Holtsville, NY 11742	
Contact: Vicki Schwam	Contact: Nancy Annonio	
totalbeautysupply@comcast.net	n.annonio@burmax.com	
Phone: (302) 798-4647	Phone: (800) 645-5118	
Fax: 302-798-2047	Fax: (631-289-7590	
FSF: 0000026741	FSF: 0000002633	
(Contract Vendor 13)	(Contract Vendor 14)	

4. SHIPPING TERMS:

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F.O.B. destination.

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5. <u>DELIVERY AND PICKUP</u>:

Delivery Times for Stock Items:

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All State Distributors 2-7 days ARO	Total Beauty Supplies 30 days ARO	Burmax Company 10 days ARO
Advanced Educational Products 14-21 days ARO	Phonenix Trading Co Dba <u>Amercare Products</u> 5 days ARO	Interline Brands Dba AmSan Mid-Atlantic 5-7 days ARO
Care Supplies 14 days ARO	Bob Barker Company 5-15 days ARO	Morris Siegel 3-5 Days ARO
Drugstore Products 7 Days ARO	Steris 7 days ARO	Wholesale Janitor Supply 5 days ARO
American Amenities 14 days ARO	Tri-State Surgical Supply & Equipment Ltd. 14 days ARO	

6. PRICING:

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Prices will remain firm for the initial contract term.

SEE ACCOMPANYING EXCEL SPREADSHEET for detail of pricing and which products are awarded to each vendor.

ADDITIONAL TERMS AND CONDITIONS

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7. BILLING:

The successful vendor is required to <u>"Bill as Shipped" to the respective ordering agency(s)</u>. Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

8. PAYMENT:

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

9. PRODUCT SUBSTITUTION:

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by Government Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

10. ORDERING PROCEDURE:

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

11. REQUIREMENTS:

This contract is issued to cover the Personal Care Products requirements for all covered State agencies.

12. HOLD HARMLESS:

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about

the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

13. NON-PERFORMANCE:

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

14. FORCE MAJEURE:

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

15. AGENCY'S RESPONSIBLIITIES:

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.
- e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. http://gss.omb.delaware.gov/divisionwide/forms.shtml.